

O/o Dy. General Manager (B&IT),
 II Floor, DTAX Building, BSNL
 Cantonment, BSNL, Trichy- 620 001.
 Ph No:0431-2413399; Fax:2416599



भारत संचार निगम लिमिटेड
 (भारत संचार निगम लिमिटेड)
 BHARAT SANCHAR NIGAM LIMITED
 (A Govt. of India Enterprise)

No: DGM/B&IT/CMTS/GSM Configuration/2014-15/Vol-VII/4Dt. at Trichy 25.02.15

To:

The General Manager (NWO-CM)

Coimbatore/Chennai/Trivandrum/Bangalore/Hyderabad

02-02-15

Subject: Introduction of Add-on packs under postpaid mobile services -Reg.

Ref. No. 1: 26-18/2009-T&C Circular T&C-CM No. 42/14-15 Dt. 03.12.2014

Ref. No. 2: 26-18/2009-T&C Circular T&C-CM No. 54/14-15 Dt. 06.02.2015

Ref. No. 3: 26-18/2009-T&C Circular T&C-CM No. 60/14-15 Dt. 23.02.2015

With reference to the above cited circulars, the following Add-On packs are introduced under postpaid mobile services in billing system w.e.f 23.02.2015.

1. Single Bill for Maximum Five Mobile Numbers

FMC of Rs. 25/month will be charged for the facility and would be included in the single bill to be issued each time. However, the facility will be free, if all the plans are of FMC of Rs. 525 and onwards. CSR can add the Optional component **Single bill for five numbers Rental** to the main number.

2. Friends and Family CUG Add-on

- (i) Free Calls shall be allowed within five on-net mobile numbers within same LSA.
- (ii) Free calls by all (max. five numbers) to any one specified on net landline /on-net mobile number (within same LSA).
- (iii) FMC Rs. 25/month per CUG member e.g., if person 'A' wants to add person 'B' as CUG member then both will have to give Rs. 25 and both will be added for each other.
- (iv) CSR can add the Optional component F&F _CUG Add On to all the mobile numbers in the CUG group. CUG group id should be added to all the five numbers.
- (v) While adding the optional component the CSR can punch in on-net landline/mobile number (within same LSA) in the product extended data. CSR should ensure that same Friends & Family number is added to all the five mobile numbers.

3. Free Call Facility

- i) Free call facility to any one specified on-net mobile/landline number (within/outside LSA).
- ii) Free Call facility is available only if any of CUG Facility as above is opted by the subscriber. Single/same number shall be specified by all the CUG members.
- iii) Total FMC of Rs. 100/month would be charged for the facility. These charges are in lump sum and not on per member basis.
- iv) CSR should add the optional component **Free Call Rent (Main No)** only to the main number
- v) CSR should add the optional component **Free Call Facility to Onnet** to all the five mobile number. While adding the optional component the CSR can punch in on-net mobile/landline number (within/outside LSA) in the product extended data. CSR should ensure that same Free call number is added to all the five mobile numbers.

4. Pool and Share Facility

- i) Plan 225X (Family Pack)
- ii) FMC : Rs. 225 X No. of subscribers opted for the plan
- iii) Freebies: Freebies as per plan 225 X No. of subscribers opted for the plan.
- iv) All other tariff and terms as per plan 225. Free Single bill facility would be given with pool and share facility.
- v) CSR can follow the existing procedure of new plan addition for Plan 225X but the component **Plan 225X - Account Level Discount** should be added at account level instead of service level.

5. Combo Add-On

- i) Single bill for maximum five numbers (on-net numbers).
- ii) Free calls within above specified maximum 5 numbers.
- iii) Free calls to any one specified on-net landline/mobile number (within LSA).Single/same number shall be specified by all the CUG members.
- iv) Free call facility to any one specified on-net mobile/landline number. Single/same number shall be specified by all the CUG members.

